

SERVICE CLAIM FORM

WI31.126

Revision 19

Strategic Sourcing &

Procurement

1.0 PURPOSE

The purpose of this work instruction is to describe the method of receipting an on-site service purchase order for SIMEC Mining / Liberty Primary Steel / Transformation

2.0 SCOPE

This work instruction covers all orders/contracts for services from suppliers providing the following services:

- Manufacture and install/erect/commission
- Site work services
- Consultants
- Contract Agreements

3.0 REFERENCES

Nil

4.0 DEFINITIONS

4.1 WI31.126.A1 - Service Claim Form

5.0 PROCEDURE

5.1 Overview

The Service Claim Form (SCF) has been designed to make sure that the vendor completes the form with all relevant information so the purchase order can be receipted and the invoice paid without delay.

5.2 Responsibilities and Discrepancies

5.2.1 Vendor's Responsibilities to complete the SCF

- Once the vendor has completed the service (listed in PO), they must complete the SCF in its entirety to minimise the risk of the claim being rejected.
- The SCF must have the charges that are being claimed for the services performed in detail and in order, to be approved by the requisitioner.
- Once the vendor has completed the SCF in its entirety with ALL required signatures & supporting documentation, the SCF can be sent to one of the below:
 - Email to <u>whyscf@libertygfg.com</u>
 - Manual delivery to Block 3 Admin, direct to the SCF Officer
 - o Post to:-

Block 3, Admin;

Att: Service Claims Office

PO Box 21, Whyalla SA 5600.

If all fields on the SCF have been completed and are correct



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without discrepancies, a service entry will then be completed in SAP. Any problems with the claim will be communicated back to the vendor.

- The service entry will then electronically rout to the Requisitioner for approval
- Once the service entry has been approved in SAP, an automatic notification will be sent to the vendor via fax or email (depending on your vendor setup in the system) with the service entry sheet (SES) number as a reference, notifying the vendor that the invoice can be sent to Accounts Payable for processing payment.

5.3 Discrepancies

- 5.3.1 If the completed price does not match the purchase order price, the vendor must liaise with the requisitioner who is also known as the Site Representative responsible for engaging them. In the case of a discrepancy, where the representative does not agree with the claim or information supplied; the representative will contact the vendor to resolve this discrepancy.
- 5.3.2 In the event of an incorrect or incomplete SCF being submitted for processing, the SCF will be returned to the vendor, who will need to contact the site representative to provide the vendor with the correct information. The vendor is then responsible for re-sending the SCF with supporting documentation for processing.
- 5.4 Proof of Burden the purpose of the proof of burden requirement is to ensure all claims submitted have been verified and approved by the business.
 - 5.4.1 The Proof of Burden document has been created to align with all contract agreements with vendors. Any claims submitted that do not provide the correct verified documentation aligning with the Proof of Burden Listing will be rejected back to the vendor requesting further verification from site.
 - 5.4.2 It is the responsibility of the vendor to ensure all correct supporting documentation is provided at time of submission or to communicate with site to receive further verification.
 - **5.4.3** As per company policy no electronic signatures will be accepted.
 - **5.4.4** Payments cannot be processed without correct supporting documentation.



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5.5 Invoicing

Upon confirmation of SCF Service Entry (SES), note the SES number on the invoice and send to Accounts Payable:

- E-Mail to accpay_po@libertygfg.com or;
- Post to: Accounts Payable Team

OneSteel Business Services

OneSteel Manufacturing Pty Ltd

Locked Bag 5044

Parramatta NSW 2124

NOTE: There will be a delay in payment if the invoice is sent into Accounts Payable without the PO number and SES number

6.0 DOCUMENTATION

- **6.1** Attachment 1 Service Claim Form "Example Only"
- **6.2** Attachment 2 Proof of Burden Guide: Vendor to confirm with their contract manager what their obligation is as per their individual contract terms / business requirements.

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SERVICE CLAIM FORM					
GENERAL DETAILS					
Vendor Name					
Vendor Contact	Invoice No or Unique ID				
Vendor E-mail	Purchase Order No.				
Invoice Date	PO Item No.				
Service Started On	Service Finished On				
Service Description					
SERVICE DETAILS	_				
Service Line Description	Qty	UOM	Rate (ex GST)	Line Total	
1				\$0.00	
2				\$0.00	
3				\$0.00	
4				\$0.00	
5				\$0.00	
6				\$0.00	
7		10		50 00	
8				\$000	
9 1-76			106	\$0.00	
10			1/20	\$0.00	
11	1/1			\$0.00	
12				\$0.00	
13	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			·	
5900				\$0.00	
14				\$0.00	
15				\$0.00	
16				\$0.00	
17			/F	\$0.00	
TOTAL CLAIM VALUE (Excluding GST) \$0.00					
Final Claim Advice: Is this the final claim for this Purchase Order Item? Please select Yes or No. If left blank, it will default to YES - meaning NO further claims can be loaded against PO Item					
Special Notes					
VERIFICATION SIGNATURE					
I hereby certify that the works have been performed to GFG alliance's satisfaction and that all appropriate standards were adhered to.					
GFG Representative's Name					
o. o noprosonauto s name					
GFG Representative's Signature					
Signature Date					
NOTE - Proof of Service - Claims must have appropriate signed proof, this may be the SCF, Final Close Out Sheets, ATW's, Delivery Dockets. Note that additional information may be requested if required - accomodation/travel receipt copies should be supplied					
First Step - Email the SIGNED SCF with proof of service to: whyscf@libertygfg.com					
Second Step - After the Service Entry has been created and accepted by the plant you will receive an email or fax advising the Service Entry Sheet approval (number starts 100), Submit the invoice as a PDF formated file to accpay_po@libertygfg.com					

General Requirements

- Any claim submitted must have the PO number and PO line.
- Any Claim submitted must have the value being claimed as the ex GST price.
- Any Claim submitted requires a vendor based unique identifier usually the Tax Invoice number
- Any Claim submitted requires the date the service was completed or the invoice date.
- Email verification requires the PO number and Line Number, a Unique Vendor identifier and value.

General Nature of Service	Documentation Required		
Labour – Fixed Price on Site	Signed ATW		
Labour – Variable on Site	Signed Time Sheets OR Close Out Sheets		
Service – Fixed Fee with a contract in place	 No specific verification required Someone within our business to confirm completion. 		
Service – Variable Charges	Signed Summary of Service OR Email Verification		
External Manufacture or Repairs	 Claim submitted for PO's created by MRO Buyer team. 		
Hire of Equipment without labour component	 Claim submitted Vendor specific requirements will be communicated. 		
Consultancy Fees	 Signed SCF OR Emailed verification Expenses claims must include copies of receipts. 		
Capital Jobs	 Signed SCF by project Manager OR Signed Progress Payment form 		
Training Fees	Signed SCF OREmailed claim with attendance Sheets		
Miscellaneous Claims	 Signed SCF OR Emailed verification NOTE - Expenses claims must include copies of receipts. 		
Special Cases a	and Plant Wide Services		
Medical Fees Processed By HR	Signed SCF OR Emailed verification		
Transport	Signed SCF or signed POD		
IT	Signed SCF OR Email verification by IT		
Security & Fire	Signed SCF OR Email verification by Contract Controller		

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